



## ITIL INTERVIEW QUESTIONS ANSWERS



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The Information Technology Infrastructure Library (ITIL) is a framework of best practices. The concepts within ITIL support information technology services delivery organizations with the planning of consistent, documented, and repeatable or customized processes that improve service delivery to the business.

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## **ITIL - Interview Questions - Tutorials Point**



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## **10 Tough Incident Manager Interview Questions (Sample Answers)**

The above questions and answers will help you to prepare well for your next ITIL interview and you can come out with flying colours. Always be prepared to answer all types of questions — technical skills, interpersonal, leadership or methodology.